



# Gila River Telecommunications, Inc.

Box 5015, 7065 W. Allison Rd., Chandler AZ 85226  
 (520) 796-3333 fax (520) 796-7534 www.gilanet.net



Customer (Check)	<input type="checkbox"/>	New Service <i>or</i> Relocate	<input type="checkbox"/>	Internet	<input type="checkbox"/>	DSL Internet	<input type="checkbox"/>	Fresh Start	<input type="checkbox"/>
		Move in date:							

C U S T O M E R	Name		Additional Applicants Name	
	Social Security Number		Additional Applicant Social Security #	
	Mailing Address		Phone Number (If you have current or previous service with GRTI)	
	Physical address & description of home (Include main crossroads and/or lot number when possible)			
	Contact Phone Number & Name		Alternate Phone to set up appointments	
	Employer Name, address & phone			
	Previous phone service in the home with GRTI? YES <input type="checkbox"/> NO <input type="checkbox"/>		If yes under what name?	
	<b>Customer Proprietary Network Information (CPNI)</b> Please provide the information below for verification purposes. When calling in by phone GRTI may ask you to verify the information given.			
	<b>1A. Please select one (1) security question:</b> ___ What is your mother's maiden name? ___ What city were you born in? ___ What is the first school you attended? ___ What is your favorite food? ___ What is your pets name?		<b>2. Please create an account password.</b> (It can be anything you would like: name, letters and/or numbers)	
	<b>1B. Answer to your security question:</b>		<b>3. Tribal ID Number or Date of Birth:</b>	
<b>If you would like to authorize a second person on the account to obtain information on your behalf please add them in the Additional Applicant field at the top of the application. A SS# will be required from them.</b>				
May GRTI contact you about additional products, services or promotions that may benefit you or save you money?		YES <input type="checkbox"/> NO <input type="checkbox"/>		

Standard Monthly Phone Charges		Cost
<b>Fees</b>	Local Access Phone	\$13.00
	911 Excise Fee	.20
	Subscriber Line (single phone)	\$6.50
	Fed. Universal Service Fee	.84
	Enhanced Lifeline Credit *	*(18.50) \$20.43

\* If customer qualifies for Enhanced Lifeline

Phone Installation Fee		
One time fee Prepay		\$75
Bill over 3 months		3 x \$25
Enhanced Lifeline Linkup qualify?*		(\$45.00)
Phone purchase from GRTI		
Part #		\$

<b>Phone jack installation</b>	Existing phone jacks are activated with phone service. Request for additional installation of phone jacks? Cost of \$45 per hour + cost of materials. How many? _____ Which room(s)
	New or old home, are the phone jacks already installed?
<b>Wire Maintenance</b>	\$2.00 per month Recommended, protects wiring in your home, otherwise hourly charges apply.

<b>Directory Listing</b> (Circle one option)	Listed (No Charge)	Unlisted (No Charge)	Non-published <b>\$1.00 per month</b>
	How would you like your name to be listed in the phone book? (example: J. Smith, John Smith)		

↓	Phone Bundles	Price	Features
	<b>See Calling Feature List</b>		
	Smart Choice Basic	\$19.95 (up to \$5.50 savings) + fees	1 phone line with 2 features
	Premium Choice Basic	\$29.95 (up to \$35.50 savings) + fees	1 phone line with unlimited features
	Total Basic	\$39.95 (up to \$38.50 savings) + fees	2 phone lines with unlimited features

↓	Long Distance (yes or no)	Cost	Package of minutes	Requirements
	Reservation Wide Calling Only (Helps keep phone bill costs down)	No Charge	Unlimited calls within Gila River Indian Community, includes cell phone numbers with 610 and 705 prefix, while receiving all calls normally.	
	Gila River Long Distance	6.9 cents per minute	Unlimited	No minimum
	Gila River Long Distance <b>Plus</b>	\$29.99 per month	600 minutes, plus 3.9 cents per minute over the 600 minutes	Customer uses more 435 minutes per month
	Gila River Long Distance <b>Deluxe</b>	\$39.99 per month	1,000 minutes, plus 3.9 cents per minute over the 1,000 minutes plan	Customer uses more than 1,000 minutes per month
	Other Long Distance carrier (Please list long distance carrier):			

**Please place a check mark in the far left column to add the feature on your phone line.**

✓	Calling Feature List (Those in <b>bold</b> are most popular)	Cost	Description
	3 Way Calling	\$2.00	Allows you to talk to two people at once.
	Anonymous Call Rejection	\$1.00	Rejects all numbers that have <i>Per Line Blocking</i> .
	Automatic Callback	\$2.50	Notifies you when a busy line becomes free by calling you back.
	Automatic Recall	\$2.50	If you miss a call, you can call back without knowing the caller
	Call Forward	\$2.00	Busy signal, call is transferred to a predetermined phone number within a predetermined number of rings
	<b>Call Waiting</b>	\$3.00	Allows you to answer an incoming call while you are on the phone.
	Call Waiting ID	\$5.50	Allows you to answer the next incoming call while on the phone and will display the calling party's number.
	<b>Caller ID</b>	\$3.50	Phone number of caller is shown on telephone display
	Distinctive Ringing /Call Waiting	\$2.50	Gives a distinctive ring for special numbers.
	Per Line Blocking	\$2.50	Blocks your number from being shown on another CID display.
	Selective Call Acceptance	\$2.50	Only the numbers you choose will be accepted.
	Selective Call Forwarding	\$2.50	Special calls can be forwarded to another.
	Speed Dialing	8# 30# \$2.00 \$3.00	Allows numbers to be programmed in phone.
	Teen Line	\$3.00	Separate phone number with a distinctive ring on the same home phone line.
	<b>Voice Mail</b>	\$6.95	Allows callers to leave message on your phone line. Customers now have voice mail notification, a stutter tone on your phone.
	Warm line	\$2.00	Allows customer 30 seconds to dial a number before a predetermined number is automatically dialed. Ideal for Elderly.
	<b>Wire Maintenance</b>	\$2.00	Protects the wiring in the home if needs to be repaired.

For instructions on these features, please ask Customer Service. Thank you.

Phone Blocks (Check all that apply)		Block	
<input type="checkbox"/>	800 # block	Yes	No
<input type="checkbox"/>	900 # block	Yes	No
<input type="checkbox"/>	International block	Yes	No
<input type="checkbox"/>	3 <sup>rd</sup> Party block	Yes	No
<input type="checkbox"/>	Collect block	Yes	No
<input type="checkbox"/>	Long distance block	Yes	No

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<b>Internet Information Individual dial up</b>		<b>Cost per month \$19.95, see Bundle pricing</b>	
<b>User name and Password Information (6-8 characters) Print clearly</b>			
1 <sup>st</sup> preference username	Password		
2 <sup>nd</sup> preference username	Password		
<b>Change of existing username and password. Current user name &amp; password:</b>			
1 <sup>st</sup> preference	Password		
2 <sup>nd</sup> preference	Password		

Computer operating system: Windows 95, Windows 3.11, Windows 98, Windows XP, Macintosh, other \_\_\_\_\_  
 Is there a working phone jack **next to your computer?** (yes) (no)  
 Additional accounts up to 7 (seven) Username \_\_\_\_\_ Password \_\_\_\_\_

<b>DSL / Internet – High Speed Internet Equipment Information</b>		<i>*see DSL bundle pricing</i>	
DSL/Internet Monthly rate		\$53.19	<b>*Must sign up for one year of DSL service. If disconnected, you will billed for cost of modem.</b>
Do you have a NIC card	(yes) (no)	If no, do you need to purchase a high speed modem?	
Purchase of high speed modem	(yes) (no)	\$120.00	Free with one year contract for DSL service.
	Promo	3 x \$40.00	Billed over 3 months
Installation Fee		\$95.00	GRTI special offer, Free for limited time
	Promo	3 x \$31.66	Billed over 3 months
Best date & time for installation (please be specific with time):			
Contact name/number to call during installation:			

↓	Phone + DSL Bundles	Price	Features
	Smart Choice DSL	\$59.95 (up to \$12.90 savings) + fees	1 phone line with 2 features, Internet & DSL plus 30 min Free Gila River Long Distance every month
	Premium Choice DSL	\$69.95 (up to \$48.40 savings) + fees	1 phone line with unlimited features, Internet & DSL plus 30 min Free Gila River Long Distance every month
	Total DSL	\$79.95 (up to \$51.40 savings) + fees	2 phone lines with unlimited features, Internet & DSL plus 30 min Free Gila River Long Distance every month

<b>Office use only:</b>	
Assigned Phone Number _____	<input type="checkbox"/> Enhanced Lifeline qualified? (yes) (no)
Account Number _____	<input type="checkbox"/> <u>Fresh Start Application</u> (yes)
Service Order # _____	Amount owed on outstanding bill:
Service Line Agreement needed? (yes) (no)	First down payment:
	Weekly Biweekly Monthly (circle one)

**Statement Of Non-Discrimination** - Gila River Telecommunications, Inc. is the recipient of Federal financial assistance from the U.S. Department of Agriculture (USDA). The USDA prohibits discrimination in all its programs and activities on the basis of race, color, national origin, age, disability, and where applicable, sex, marital status, familial status, parental status, religion, sexual orientation, genetic information, political beliefs, reprisal, or because all or part of an individual's income is derived from any public assistance program. (Not all prohibited bases apply to all programs.) Persons with disabilities who require alternative means for communication of program information (Braille, large print, audiotape, etc.) should contact USDA's TARGET Center at (202) 720-2600 (voice and TDD). To file a complaint of discrimination, write to USDA, Director, Office of Civil Rights, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, or call toll free (866) 632-9992 (voice) or (800) 877-8339 (TDD) or (866)377-8642 (relay voice users). USDA is an equal opportunity provider and employer. **(SIGNATURE REQUIRED ON BACK OF PAGE)**

By signing this application, the undersigned agrees to the rules and regulations of the Gila River Telecommunication, Inc. As set forth in the exchange tariff and on any general changes in the rules, regulations or rates for the service furnished. Upon request the undersigned also agrees to show proof of ownership, rental or lease agreement of the premises in which service, construction and maintenance will be provided.

All service lines supplying the undersigned with telecommunications and facilities constructed or installed by the telephone company, on said property, shall at all times be the sole property of the Gila River Telecommunication, Inc. The company shall have the right of access to said property to repair, service and maintain such facilities and upon discontinuance of service for any reason, to remove the same.

Applicant Signature	DATE	GRTI EMPLOYEE	DATE
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**Enhanced Lifeline Telephone Service/Link-up Assistance** is available to all residential customers who live within the boundaries of an Indian reservation. The eligibility established by the FCC is listed below.

Customer is applying for:

1.  **Lifeline** monthly telephone service **discount of \$18.50** (eighteen dollars and 50 cents) a month.
2.  **Link-up** telephone connection charge **discount of \$45.00** (forty-five dollars) one-time charge.

Household member participates in one or more of the programs listed below, please check all that apply:

- Bureau of Indian Affairs General Assistance
- Tribal Temporary Assistance to Needy Families (**TTANF**)
- Head Start (**Income eligible only**)
- National School Lunch Program's Free Lunch Program (**Free Lunch Meals**)
- Medicaid (**ACCHS**)
- Food Stamps (**DES - cash/family/general assistance**) & USDA Commodity Program
- Supplemental Security Income (**SSI**)
- Federal Public Housing Assistance (**Section 8**)
- Low-Income Home Energy Assistance Program (**LIHEAP**)
- Income at or below 135% of the Federal Poverty Guidelines.

Family Size	Annual Income
1	\$13,784
2	\$18,482
3	\$23,180
4	\$27,878
5	\$32,576
6	\$37,274

For each additional person, add \$4,698 to the income eligibility requirements.

**CUSTOMER** certifies:

- 1) Phone service is listed in his or her name. (One per household.)
- 2) If Customer ceases to participate in any of the program listed in the application or if any of the conditions listed change, Customer will notify GRTI.

Enhanced Lifeline Applicant Signature: \_\_\_\_\_ Date: \_\_\_\_\_