



Gila River Telecommunications, Inc.

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Attention Enhanced Lifeline Customers

This message from GRTI is very important and may affect your phone service.

If you have active phone service with GRTI and you receive the Enhanced Lifeline credit of \$18.50 (eighteen dollars and fifty cents) on your phone bill, **you need to read this notice.**

Enhanced Lifeline for households living on Tribal Lands provides qualified consumers living on Tribal lands with additional discounts on monthly basic telephone service. As a result, depending on current rates, eligible subscribers on Tribal lands may receive basic local phone service for as little as \$1 a month.

GRTI's policy is to allow customers 40 days to catch up on their phone bill. For example:

GRTI Customer receives January 2010 phone bill on January 2,
January bill is due on January 15.

If the customer does not pay on January 15,
the customer has a late fee and until February 10 to pay that bill.
If the customer does not pay that January bill by February 10,
the customer's phone service will be disconnected on February 10.

GRTI's policy has been updated to include all residential customers. This includes all Enhanced Lifeline customers.

We ask you to review your phone bill. If you do not receive a monthly phone bill in the mail, call GRTI immediately. GRTI's policy for payment arrangement is you must keep your payment arrangement or you will be disconnected. If you have any questions, please contact GRTI Customer Service.

Customer Service
520/796-3333