



July 2007

*GRTI Mission Statement*

*GRTI enhances the quality of life for Gila River Indian Community residents and businesses through the provision of excellent, timely, affordable communication services that ensure outstanding customer service.*

**GRTI Office Address:**  
Box 5015  
7065 W. Allison Road  
Chandler, AZ 85226

**Office Hours:**  
Monday - Friday  
8 AM to 5 PM

**Main Number:**  
(520) 796-3333

**Trouble Report Line:**  
(520) 796-5544 or  
611 from your phone

[www.gilanet.net](http://www.gilanet.net)

# The Main Line

A monthly publication of GRTI

## Business Open House "Building a New Path"

On May 24, GRTI hosted an open house for local businesses and vendors. Visitors started arriving around 10 AM and were greeted with the delightful smells of grilled hamburgers and hot dogs. Everyone filled out a small survey to get a raffle ticket. There were many fun prizes to be won: a genuine leather briefcase, GRTI 1 gigabyte flash drives, \$100 gift cards just to name a few. GRTI also provided tour guides that took groups through the building to see what the year and a half

of construction produced. It has come a long way from being an empty dirt lot. The new facility boasts a multi-purpose room, customer areas that allow more privacy, roomy lobby to accommodate customers. The old GRTI is still standing but will soon be cleared out to make way for a larger parking lot in the front of the office.

GRTI would like to thank everyone who attended and hope you enjoyed your time at the new GRTI headquarters!



**Customer Appreciation Day, Tuesday, July 3rd**  
**Free root beer floats for everyone!**  
*And a root beer to go if you are in a rush.*

## Oh No...a Disconnect Notice!

If you received a disconnect notice and feel that you are unable to pay your bill in enough time, ask us about Stay Connected. Stay Connected is a program that allows you to keep your basic phone service on while making payments until your account is current. It's easy to do and best of all, if you call us before the disconnect date, your services will not be interrupted! We want to help so call Customer Service at 796-3333 and ask to Stay Connected!

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## GRTI offers a Fresh Start

Do you know someone who needs a phone but they have bad phone credit? Tell them about Fresh Start!

GRTI offers Fresh Start to community members that would like phone service but have an outstanding phone bill with GRTI. To participate in the Fresh Start program, the following is required:

1. Make monthly payment arrangements with GRTI Customer Service clear your old phone bill.
2. Agree to remove calling features and long distance carrier until account is paid in full.

Each case will be handled on an individual basis. Call GRTI to get a Fresh Start!

### Someone once said . . .

If we think of defeat, that is what we get; if we are undecided, then nothing will happen for us. We must pick something great to do and do it. Never think of failure at all, for as we think now, that is what we get.

- Maharishi Mehesh Yogi

## District Days going strong!

Last year, GRTI spent some time to figure out how to bring services a little closer to home. A place to pay the phone bill, make inquiries and even changes to an account. In addition to that, we wanted the ability to take in new customers and set them up on the spot without having to go back to the office and do it later on. Out of that came the idea of District Days.

In October 2006 GRTI held the first District Days in Sacaton and Komatke. Initially a pilot program, it has been so well received by community members that GRTI continues to offer the program 9 months later. The success of District Days has been more than GRTI could have asked for. GRTI would like to thank all of the community members for making District Days a great success. We look forward to serving you in Sacaton and Komatke and if you want, in the new GRTI Operations Building!

Mark your calendar for the next District Days!

### District Days

#### Sacaton

@ Old Council Ki'

**Friday, July 6**

#### Komatke

@ Health Resource Center

**Monday, July 9**

Raffle winners for the month of June  
Dean Jackson of Sacaton  
Irma Rabago of Komatke

**RAFFLE for \$50 Gift Card when  
you come to District Days!**



**Sign up for Enhanced Lifeline and save \$18.50 on your phone bill every month, all year long. It's easy!**

## Listed Unlisted Non-published

### What's the difference!

Listed means that your name and number will appear in the phone directory and will be given out by Directory Assistance.

Unlisted means that your name and number will not be printed in the directory but can be given out by Directory Assistance.

Non-Published means that your name and number will not be printed in the directory and will not be given out by Directory Assistance.

GRTI is preparing for the 2008 phone directory. Not sure how you are listed? Call Customer Service at 796-3333 to ensure that we list your account correctly!



Switch to Gila River Long Distance and let the savings begin! Only 6.9¢ cents per minute!  
Call 796-3333 today and switch for free!



## Do-Not-Call Registry Notification

To address consumer concerns about unwelcome telemarketing calls, the Federal Communications Commission (FCC) and Federal Trade Commission (FTC) have established a national Do-Not-Call Registry. The registry applies to all telemarketers (with the exception of certain non-profit and political organizations) and covers both interstate and intrastate telemarketing calls. Commercial telemarketers are not allowed to call you if your number is listed on the registry.

You can register your phone number for free, and it will remain on the national Do-Not-Call Registry for five years. You may re-enter your number onto the list when the five years have passed, and you may remove your name from the list at any time. The Do-Not-Call Registry will not prevent all unwanted calls. It does not cover the following:

- calls from organizations with which you have established a business relationship;
- call for which you have given prior written consent;
- calls which are not commercial or do not include unsolicited advertisements;
- calls by or on behalf of tax-exempt non-profit organizations.

Consumers may register their residential telephone number, including wireless numbers, on the National Do-Not-Call Registry at no cost by telephone or on the Internet. To register by telephone, consumers may call 1-888-382-1222. For TTY call 1-866-290-4236. You must call from the phone you wish to register. You may also register at [www.donotcall.gov](http://www.donotcall.gov). Inclusion of your telephone number on the national Do-Not-Call Registry will be effective thirty-one days following your registration.

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Worried you might be disconnected?  
Call us and say you want to

**STAY CONNECTED**



A new program offered by GRTI to help you stay connected to friends, family and employers. Call us to enroll in the Stay Connected program. It's easy!

Gila River Telecommunications, Inc.  
7065 W. Allison Road, Box 5015 • Chandler, Arizona 85226  
(520) 796-3333 Phone • (520) 796-7534 Fax • [www.gilanet.net](http://www.gilanet.net)

GRTI is an Equal Opportunity Employer