

The Main Line



June 2008

Box 5015
7065 W. Allison Road
Chandler, AZ 85226

(520) 796-3333

www.gilanet.net
www.native-tech.net

Owned and operated
by the Gila River
Indian Community

GRTI is an Equal
Opportunity Employer



Adeline Adams, D4 (far left)
Winner of PC Computer plus printer and 1-year
of GRTI's high-speed Internet service.



Charity Jackson, D5
Winner of Ipod Nano



Sheldon Johns, Sr., D1
Winner of Nintendo Wii

Thanks For Making Mul-Chu-Tha Fair A Success

Thank you for taking the time to fill out the GRTI survey during the Mul-Chu-Tha events. This year, when you filled out a survey you were given a GRTI umbrella. The purpose of the survey is to gather information from our customers. The information obtained helps



GRTI know if products and services are being promoted efficiently. GRTI also wants to make sure that current customers are aware of the programs GRTI offers.

GRTI feels it is important that customers know about programs like Fresh Start. Fresh Start allows customers to get phone service even if they owe on an old account.

Another program GRTI offers is Stay Connected. Stay Connected is for customers that currently have active phone service. In times when the account cannot be paid in full, Stay Connected will work for you.

This allows customers to make manageable payments towards their account without worrying about their phone service getting disconnected.

One of our goals is to find customers who need phone service and help them get one. Be a good neighbor and tell anyone you know that doesn't have phone service about GRTI's programs. They will thank you and may even call you to tell you so!

Congratulations to our lucky raffle winners. We look forward to seeing you at Mul-Chu-Tha 2009!

GRTI Shareholders Meeting
June 19, 2008 • Rawhide at Wild Horse Pass
Registration starts at 10 AM

GRIC Entrepreneur Business Listings

Looking for a Gila River owned business? Visit www.gilanet.net to see a directory.

Baked Goods

Tasty Goodies
520-562-9287
Misha Gonzales

Baskets

Akimul Awawtham Baskets
by Se:va:lek
520-315-2051
Rikki Se:va:lek Francisco

Beauty Products

Mary Kay
602-717-5410
Deborah Griffin

Barber Shop

Red Horse Barber & Beauty
Salon
520-796-2063
rcbyler@yahoo.com
Reyna Byler

Beauty Salon

Red Horse Barber & Beauty
Salon
520-796-2063
rcbyler@yahoo.com
Reyna Byler

Business Products & Supplies

VMK Enterprises, Inc.
602-253-1423
602-380-7957 Mobile
Vmkenterprises.com
Matt Kisto

Pay Your Phone Bill On The Internet

Pay your bill without leaving the comfort of your home or office. With eBill, if you can access the Internet, you can pay your GRTI bill. Without using a drop of gas!

To get started you will need to register your account with GRTI. You only need to register your account once. After that, all you will need to do is login using your active e-mail address and password. If you do not receive an e-mail confirmation, you may have entered a wrong or inactive e-mail address.

Follow the directions:

- 1 Go to www.gilanet.net
- 2 Click on the e-Bill icon
- 3 Register your e-mail name & GRTI phone number, you must have an active e-mail address
- 4 Your password will be e-mailed to the e-mail you registered
- 5 Use your debit or credit card with the Visa logo or Mastercard, Discover, or American Express to pay your phone bill on the Internet

Call GRTI Customer Service for questions at (520) 796-3333.

Pay
using:



• GRTI Information •

6.9¢ A Minute With Gila River Long Distance

Get free 30 minutes of long distance when you subscribe to a GRTI phone bundle with Gila River Long Distance

610 Cell Phone Numbers

All 610 cell phone numbers are included in your Gila River calling area. Even if you only have access to call within Gila River, you have access to 610 cell phone numbers. Simply dial 520 + 610 + ##### and talk away!

GRTI Offers Voice Mail Notification

You now have voice mail notification with stutter tone. When you have an unheard voice mail, you will get a stuttered dial tone before you dial a number. Start checking your messages!

With GRTI's voice mail service you can check your voice mail from anywhere. Call Customer Service and add it to your bundle or subscribe to a bundle with voice mail service!

Chain E-mail: True Or Not?

Heard of the ATM fraud? You cannot always believe what you read, especially in a chain e-mail. Before you forward that e-mail do your research.

In today's age it is all about the latest, fastest, and convenient technology. This of course would be the internet because everything is just a click away. This has led to some

fraudulent e-mail scams. Many of these e-mail scams are inadvertently forwarded to family and friends hence chain e-mail. The majority of us have forwarded chain e-mail and speculated whether it was true or not. There are some that actually sound convincing and seem to contain reliable information. Some of the latest chain e-mail consist of rumors of politicians, Glade Plug-Ins being a fire hazard, and the artificial sweetener aspartame causing health problems. All the chain e-mail listed here have been

proven to be not true.

The next time you open a chain e-mail from a friend remember that not everything you read is true. If you are curious and want to figure out the truth you may have to do your own research. But if you do not want to do all that then you can visit **www.snopes.com** for further information. This web site seeks out the truth by doing the research and lets you know if it is true or not.

Digital TV Transition



Starting February 17, 2009 we will all have to say farewell to the rabbit ears that have served us well. In its place we will be required to purchase a Digital Converter Box. To learn more you can go to www.dtv.gov.

What is Digital Television (DTV)?

DTV allows broadcasters to provide TV with better picture and sound quality. It also allows broadcasters to broadcast more than one channel from the same station, giving more programming options. Satellite customer are already getting a digital signal from their provider.

What does it mean?

Televisions stations will no longer broadcast on radio waves, making TV antennas ineffective. Instead, channels will be broadcast digitally. This is why you will need a converter box to work with your analog TV. It takes the digital signal and sends it to your TV for your viewing.

You can also purchase one of the newer TV's that have a built in digital tuner. Ask the sales person if you're unsure what kind of TV you are purchasing.

When does it take effect?

Most broadcasters or TV stations will offer standard programming until **February 17, 2009**.

How does it affect you?

If you currently use an antenna to receive your channels you will need to purchase a digital converter box from any electronics store by February 17, 2009. If you do not have a converter box for your analog TV or a newer model TV with a built in digital tuner, all you will see it static. Don't forget!

Get a TV Converter Box Coupon for \$40

Go to www.gilanet.net, click on **Links** then **Digital TV**. Your coupons will be mailed.

Stay tuned for more information.

20 Years and still growing... Gila River Telecommunications, Inc. Annual Shareholders Meeting

Thursday, June 19, 2008
Rawhide Restaurant at Wildhorse Pass
Meeting at 10:30 am, lunch served at 12:00 pm



Troubleshooting Your DSL

So your having trouble with your DSL Internet and have no idea on how it works or what the problem is. Here are some steps on trying to figure it out on your own.

Note: Keep the CD software that comes with your modem. For more troubleshooting tips you can also refer to your computer manual.

STEP 1 Have A Heart Of A Lion!

Be courageous! First thing is do not be afraid or get frustrated. Even the smartest tech had to start somewhere. When learning new things don't be afraid to ask.

STEP 2 Check All Of Your Cables

Make sure that there isn't any visible damage to the cords and that they are tightly plugged in. They should be secure and not too loose. You should hear a click when plugging in and out.

What's With The Modem Lights

The LED lights indicate status. They tell you if the modem is working or not. Check the status of the LED lights located on the modem. "POWER" should be lit solid. If the power light is unlit or is flashing, make sure the power supply is plugged in securely, at the wall outlet and at the DSL modem.

DSL Status - Should be lit solid. The DSL link light will flash when the modem is connecting to your DSL service. It may take up to 30 seconds for your DSL modem to connect and display a solid light.

Ethernet LED Status - The Ethernet light on a GRTI modem should be lit solid or blinking rapidly. The Ethernet link light blinks when the computer sends or receives data. It is solid when no data is passed. If the link light is not on, call GRTI.



STEP 3 Reboot The Computer

"Restart the computer", it seems trivial but you should always begin troubleshooting computer problems by restarting your computer. Especially, if your computer worked fine in the past and only just began to exhibit problems.

STEP 4 Restart The DSL Modem

Restarting the modem causes it to re-synchronize the DSL signal and the network connection to your computer.

1. Unplug the power source from the DSL Modem Then wait 30 seconds
2. Plug the DSL modem back in and turn it on. Wait another 30 seconds.
3. Restart your computer.

STEP 5 If That Doesn't Work

Call GRTI! Most of these small steps can help you figure out the problem. We are here to help in any way we can. The good thing is that most modems are similar to one another.

We hope these small steps can help you on your way to troubleshooting your DSL high-speed Internet a little bit more.



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JUN 2008

6

Sacaton District Days
Health Resource Center

9

Komatke District Days
Health Resource Center

10

Disconnect Day
Past due balance due
or call to make a pay
arrangement or ask about
Stay Connected

14

Flag Day
<http://www.nationalflagday.com>

15

Father's Day
Happy Father's Day!

16

June bill due

19

GRTI Shareholder Mtg
Rawhide @ Wildhorse Pass
Registration starts at 10:30 am

For more calendar information
you can go to www.gilanet.net